

GeneDx Provider Portal: How to Create a Portal User Account

The GeneDx Provider Portal provides the **most efficient, accurate, secure, and HIPAA-compliant** way for Healthcare Providers to order tests, track statuses, share clinical notes, and receive patients' test result reports.

To sign into the portal, you'll first need to register with your account number along with your NPI number and license number, if applicable, for faster processing. Once your account is verified, any orders that are placed will be processed. Now all you need to do is send the patient sample to us for order processing!

New User Registration

To start the registration process, new users will need to create a portal user account.

Step 1: Go to genedx.com/registration

Complete required fields and email verification process.

Step 2: Login and click Order a Test



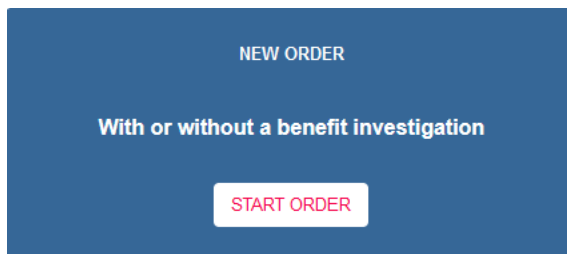
Step 3: Search for the test you want to order

Select the shopping cart to add the test to your cart. Once you have added all the tests needed, select the shopping cart in the upper right-hand corner to start your order.



Step 4: Select START ORDER

Follow the instructions within the order form and populate the required fields in each section. If a valid NPI number is provided, an order can be placed prior to account approval.



Step 5: Submit Order

Once your account has been approved and the specimen is received, your order will be processed.